



Tales from the 3Rs Program

Lessons learned

Disclaimer

The material presented here is based on formal education and training, evidence-based research, COPIC recommendations, guidelines and best practices, and personal experience. This content of this lecture is by no means legal advice. Each provider assumes responsibility of the potential risks associated with each educational management procedure, and to remain updated on best practices for any patient related procedures.

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Accreditation & Designation Statements

For nursing the number of credits designated is the number of credits awarded

COPIC is accredited as a provider of Continuing nursing education (CNE) by the American Nurses Credentialing Center's Commission on Accreditation (ANCC). This activity was designated for nursing contact hours.

Process for Claiming Credit

To earn CNE credit learners should complete the evaluation questions that will assess if nurses have learned the most important recommendations and conclusions from this course. Each LIVE activity consists of the full participation of the learner, and a course evaluation. The evaluation will open after the learning activity is completed.

Process for Completing the Activity:

1. Read the target audience, learning objectives, and financial disclosures.
2. Complete the LIVE educational activity.
3. Complete the activity evaluation form

It is estimated that this activity will take approximately 1 hour to complete.

Roux en Y Gastric Bypass

Recognize

Hotline Resources – 24/7/365

Respond

Disclosure and communication

Offering assistance through 3Rs

Resolve

Managing the unanticipated expenses

Extended recovery

Continued communication throughout
recovery

Pelvic fracture from farming accident

Recognize

Early Reporting

Respond

Disclosure and empathy

Offering assistance through 3Rs

Resolve

Managing the unanticipated expenses

Extended recovery

Assisting with understanding bills

Including family

Thyroid testing

Recognize

Early Reporting

Respond

Disclosure

Offering assistance through 3Rs –
outside the box

Resolve

Supporting the Mother's goals

Steps for prevention

Injury from bike crash

Recognize

Early Reporting

Respond

Apology

Physician involvement

Resolve

Offering assistance through 3Rs
reimbursement

EGD

Recognize

Early Reporting

Respond

Apology

Physician involvement

Resolve

Offering assistance through 3Rs
reimbursement

Disclosure is not a one time event

Communication with 3Rs team

3Rs : Most frequent Specialties

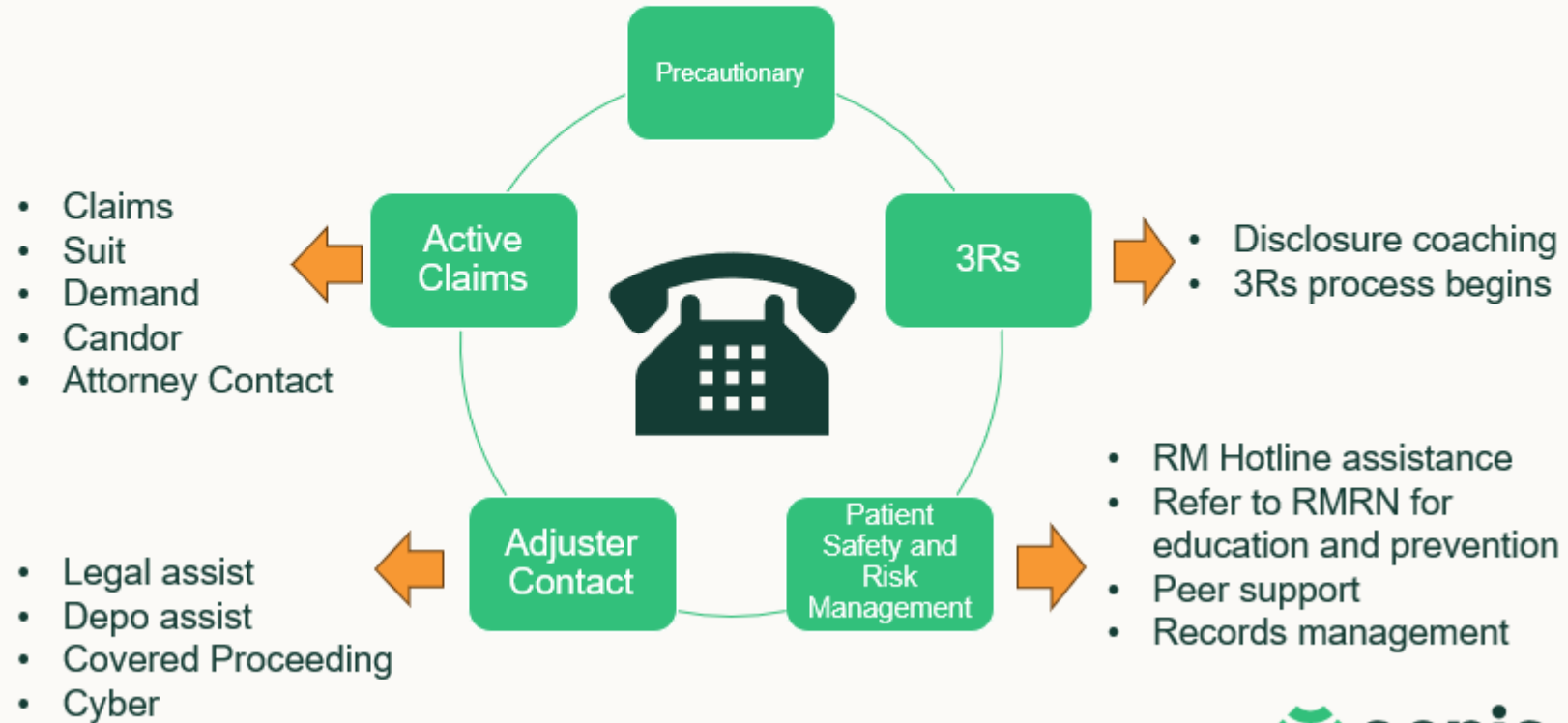
- Orthopedics
- GI
- Gen Surg
- Emergency Medicine
- GYN surgery

Challenges:

- **Delayed reporting**
- Break in relationships
- Communication follow up
- Multiple providers involved

Incident Reporting Pathways

No penalty for reporting



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We're here when they need us most, to defend them.
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Sometimes, just to listen.

We're here before they need us—sharing vital knowledge.
Always learning. Always advocating.

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