



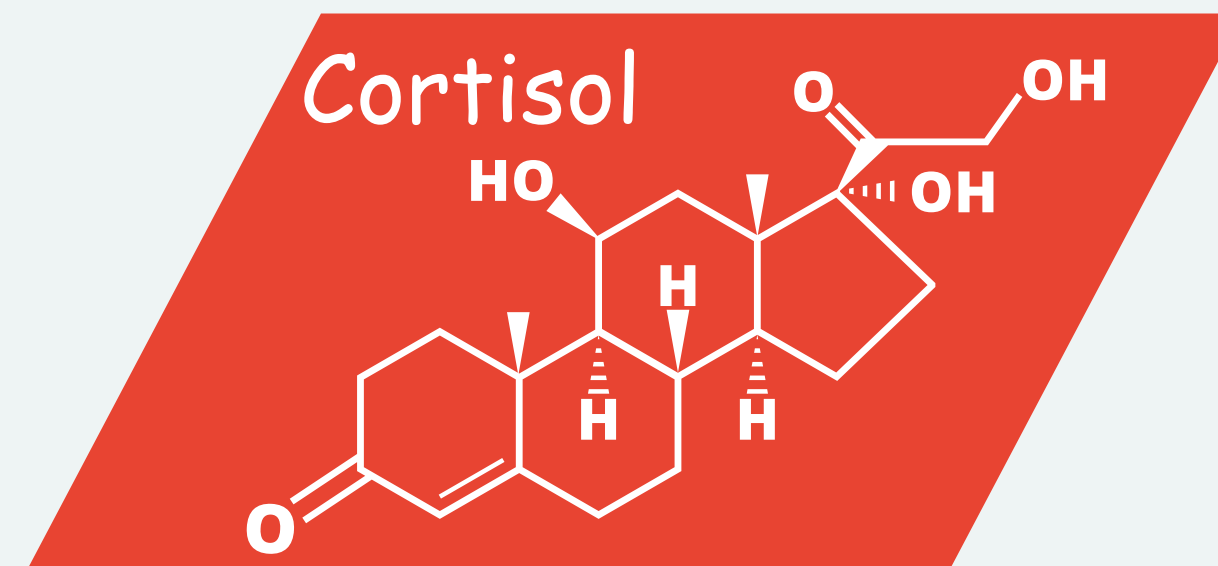
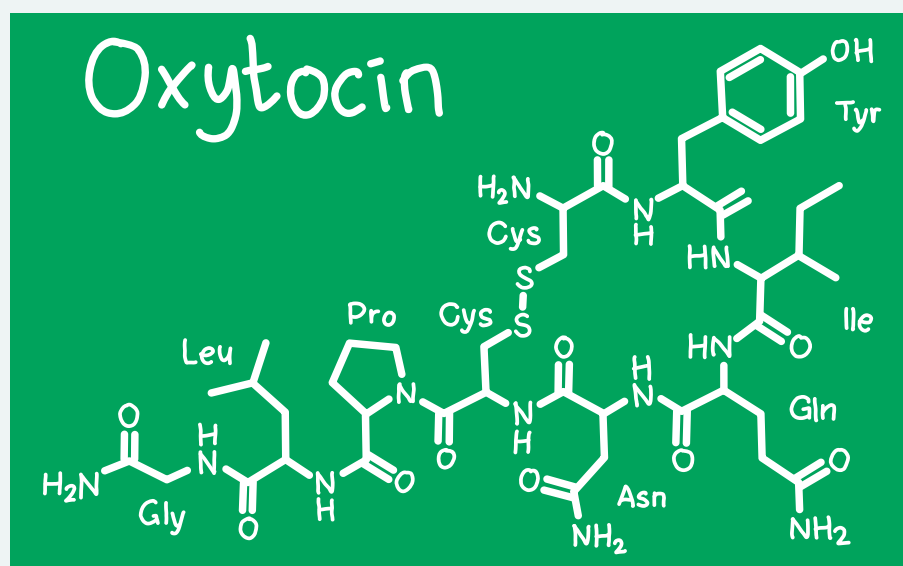
The Trust Prescription

**Building Stronger
Teams in Healthcare**





Unravel the elements that catalyze success, combining unique talents, trust, and shared purpose to create a formula for exceptional teamwork.





TEAMMNESS

What does an extraordinary team look like?



Behaviors



Energy



Environment



Qualities




**Body
Lanugage**



TEAMMNESS

What does an extraordinary team look like?



LEAP TRAINING & COACHING
Your Next Level of Greatness

THE TRUST FRAMEWORK

PURPOSE - VISION - GOAL
To be a trusted partner in lifelong health by providing compassionate, patient-centered care that empowers our community to thrive.

AGREEMENTS
Standards of Behaviors:

- Assume positive intent
- Display a polite and positive attitude
- Respect others' voices
- Build each other up

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Ryan Bouda

LEAP TRAINING & COACHING

Leadership &
Culture Specialist





Choosing Trust



Trust Begins with Perspective



Trust is a Decision



Trust is Dynamic



The T.R.U.S.T. Model



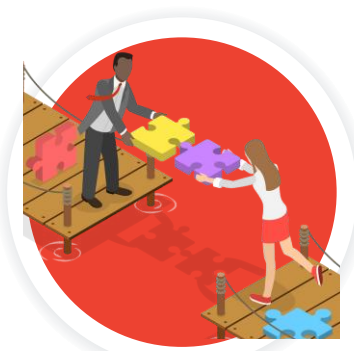
Transparency

Relationships

Understanding

Truth Telling

Shared Success





Transparency



Fear

- Our **emotional response** to a perceived threat




Transparency

- Openly discuss the **fears** that are in the way
- **Listen** without judgement
- **Share** your needs and intentions





Transparency

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FEARS	TRUTH
What is getting in the way? <ul style="list-style-type: none">• Worry about judgment or conflict if they share concerns or ideas• Constant stress and workload pressures• Lack of trust in leadership decisions• Avoiding difficult conversations	

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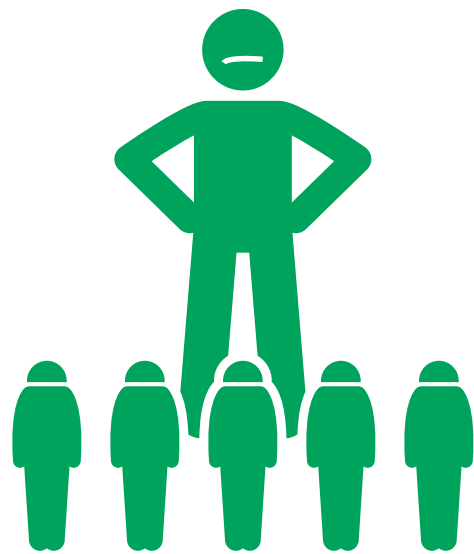


Relationships



Power-Over

- **Judge** another's motivation, performance, ideas, and value




Relationship Building



- **Align** your goals and vision with others
- Have **compassion** for one another
- **Appreciate** the unique strengths of others



Relationships



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THE TRUST FRAMEWORK

PURPOSE - VISION - GOAL

AGREEMENTS

- Listen without judgment
- Have compassion for one another

FEARS

What is getting in the way?

- Perceived threat
- Judgment

TRUTH

The Trust Prescription:

- We speak truthfully and openly.
- We believe each person brings value.

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08



Understanding

Uncertainty

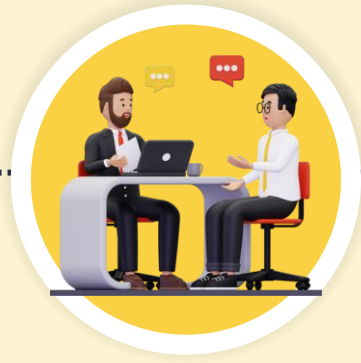
- **Self-protective** behaviors leading to anger, **frustration**, and avoidance



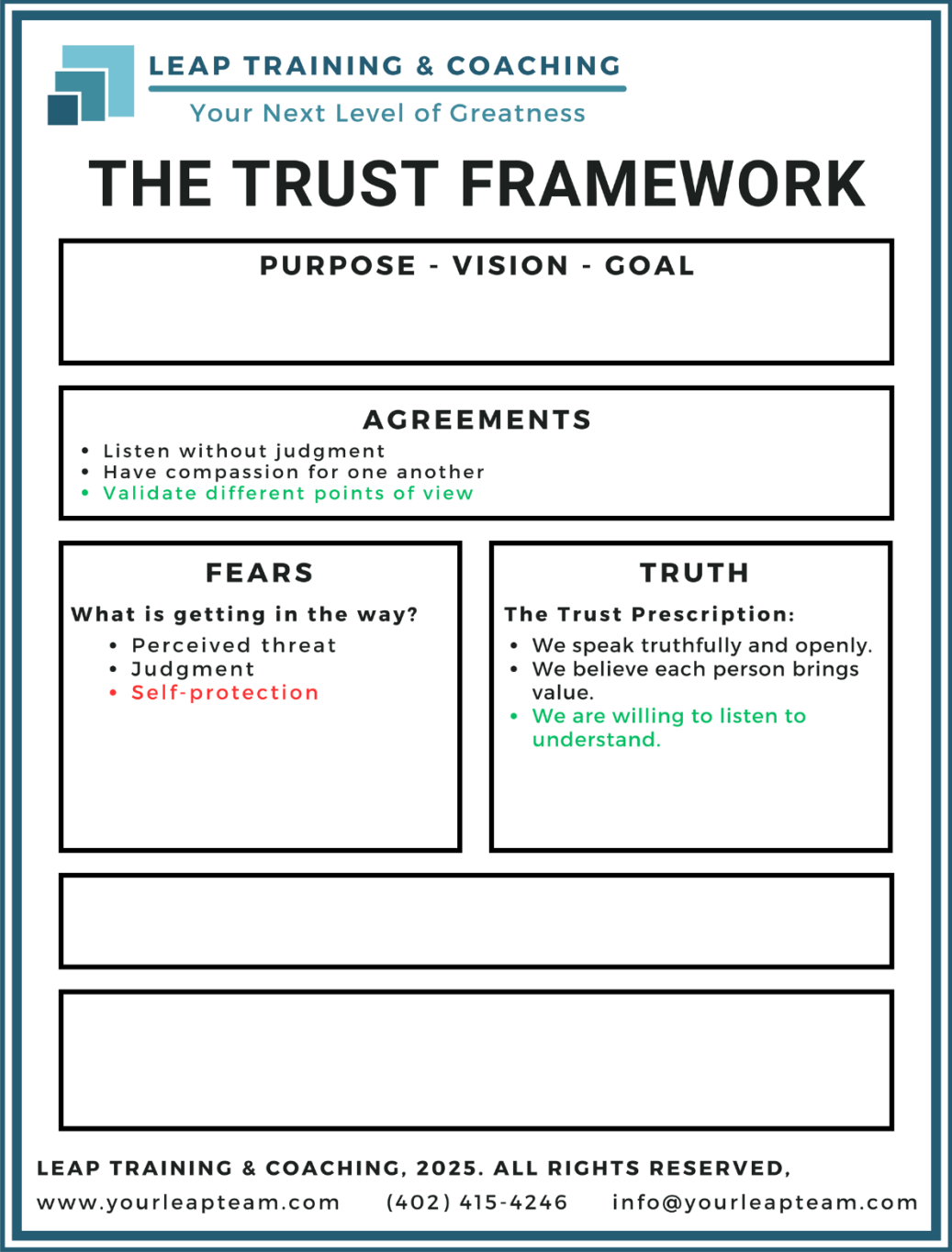
Understanding

- **Explore** and **validate** each other's 'context' and 'perspectives'
- Listen for what is **important to others**
- **Double Click** to dig deeper





Understanding





Shared Success

Addicted to Being Right

- You are **right**, and the other person is **wrong**



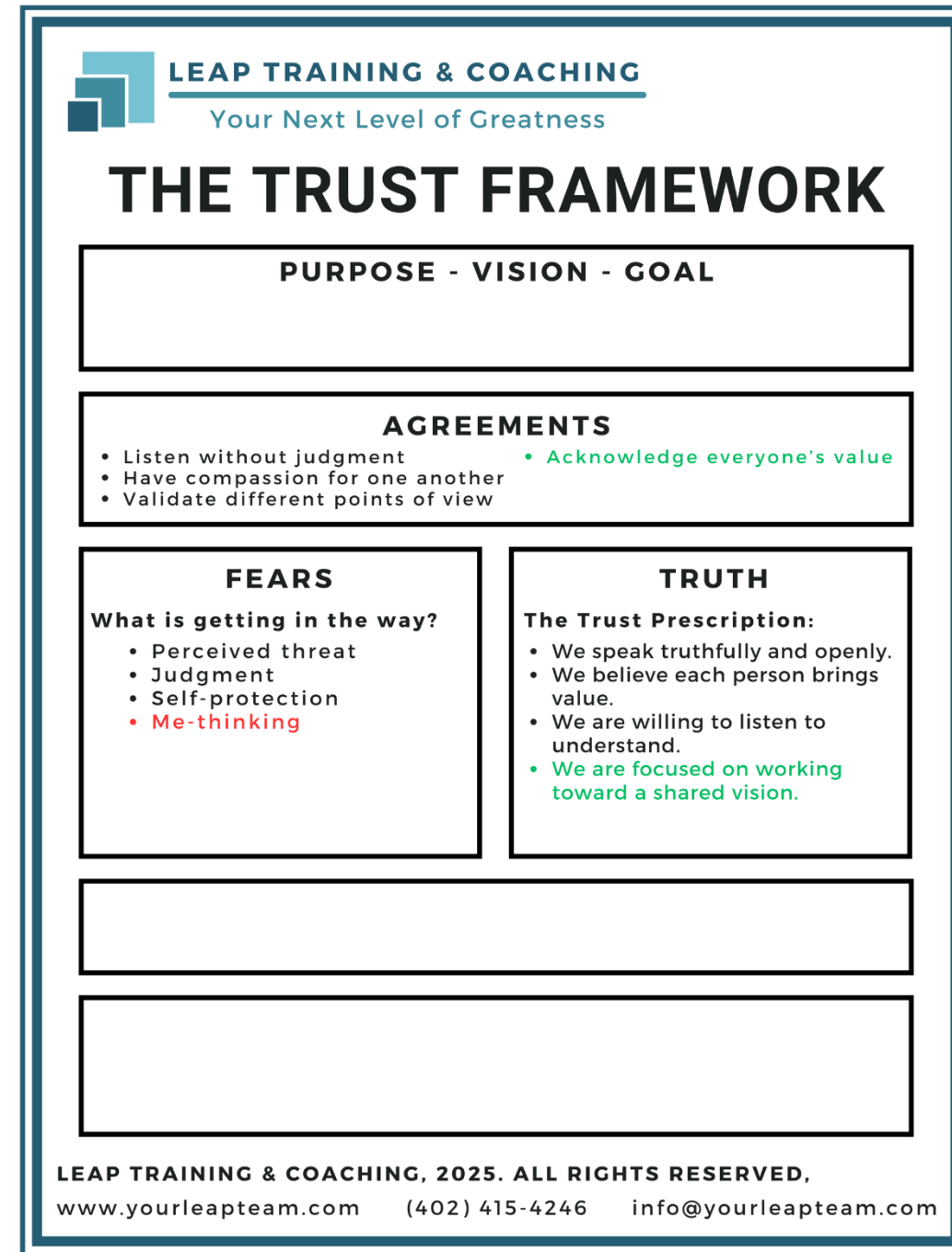
Shared Success

- Co-create a **shared vision** of what success looks like
- **Celebrate** shared successes and milestones
- **Acknowledge** the value of everyone





Shared Success





Truth Telling

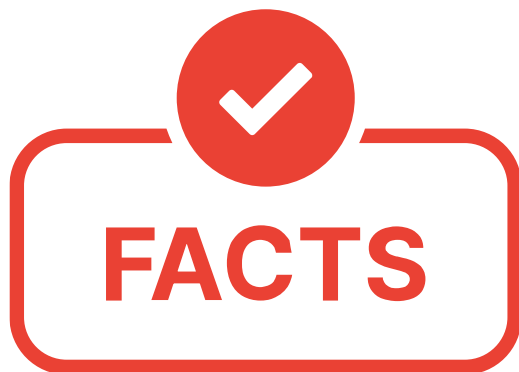
Groupthink

- Thinking or making decisions as a group for **fear of hurting** someone or making that person look bad




Truth Telling

- Express how you see the **facts**
- **Acknowledge** that your truth may not be the only truth
- **Find value** in their viewpoint





Truth Telling

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Your Next Level of Greatness

THE TRUST FRAMEWORK

PURPOSE - VISION - GOAL

AGREEMENTS

- Listen without judgment
- Have compassion for one another
- Validate different points of view
- Acknowledge everyone's value
- Use intentional language

FEARS

What is getting in the way?

- Perceived threat
- Judgment
- Self-protection
- Me-thinking
- Groupthink

TRUTH

The Trust Prescription:

- We speak truthfully and openly.
- We believe each person brings value.
- We are willing to listen to understand.
- We are focused on working toward a shared vision.
- We tell the truth with courage and care.

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The T.R.U.S.T. Model



Transparency

Relationships

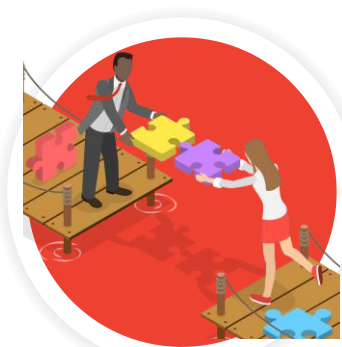


Understanding



Shared Success

Truth Telling



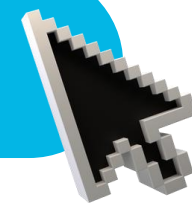


Transforming Teams Resources

AMAZING
Resources



FREE GIFT





Transforming Teams Resources

Biggest
Learning

LEAP TRAINING & COACHING
Your Next Level of Greatness

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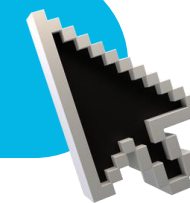
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BIGGEST LEARNING AND TAKEAWAY

AHA Duh Shazam

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Takeaway





Transforming Teams Resources

Authentic
Actions

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BIGGEST LEARNING AND TAKEAWAY

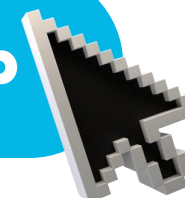
AHA Duh Shazam

AUTHENTIC ACTIONS

1. Clear Action
2. By When
3. Support

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Small, Sweet Step





The Trust Prescription

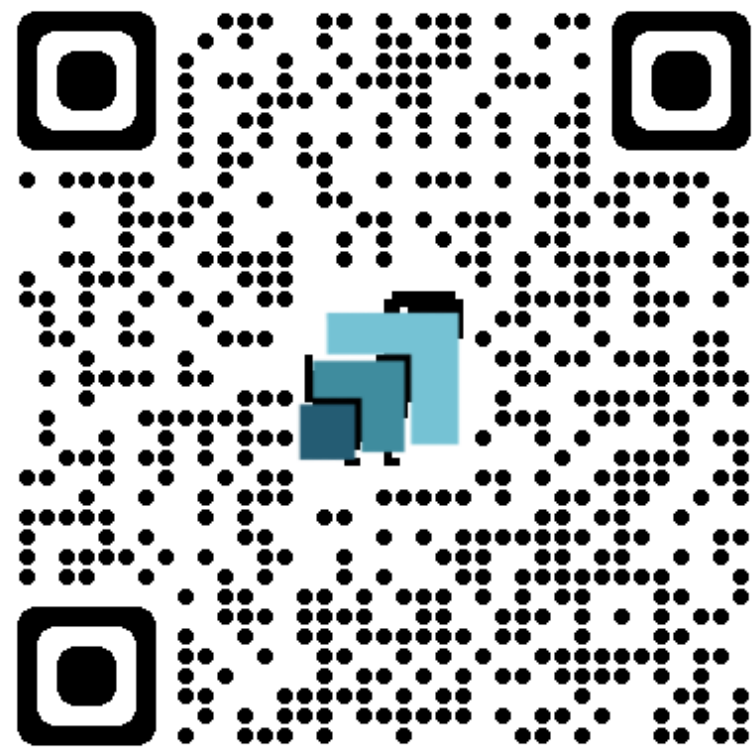
**Building Stronger
Teams in Healthcare**





Ryan Bouda

Website



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