

Cloud Engineer? Join Copic and grow with us!

At **Copic**, we are looking for an experienced and versatile Cloud Engineer to join our Technology team. If you are looking to make an impact on our growing team, we want to hear from you!

The Opportunity:

You will be responsible for implementing and managing existing cloud resources as well as the migration of on-premises infrastructure. This role will also implement and deploy cloud solutions utilizing IaC and CI/CD best practices.

Key Responsibilities:

- Design, implement, and support Azure cloud and on-premises network and infrastructure.
- Migrate business-critical servers, databases, and file systems to Azure cloud solutions.
- Manage cloud resources, optimizing for security, performance, and cost.
- Work closely with other engineering teams including software, database and infrastructure to design and support cloud environments.
- Implement and manage CI/CD pipelines, automate deployment processes, and ensure smooth integration of development and operations.
- Implement automation solutions using Infrastructure as Code principles.
- Administer Identity and Access Management (IAM) and security policies, ensuring strong access controls and adherence to regulatory compliance standards.
- Monitor system health, capacity, and performance metrics, proactively addressing potential issues.
- Implement and manage disaster recovery, backup strategies, and business continuity plans.
- Create and maintain documentation, runbooks, and standard operating procedures.
- Collaborate with third-party vendors and migration partners.
- Serve as escalation support to the Service Desk team

Qualifications:

- Bachelor's degree in information services or related field; relevant education and experience may be considered in lieu of a degree.
- 7+ years overall experience in Information Technology
- 3+ years of experience designing, deploying and managing cloud networks, services and infrastructure (Azure or AWS).
- Strong Experience with designing, implementing, and maintaining network infrastructure, including switches, routers, firewalls, and wireless access points.
- Strong Experience with Microsoft 365 administration, security, and integration.
- Strong Experience with Identity and Access Management including role-based access control (RBAC) and Conditional Access.

- Experience with DevOps practices, CI/CD pipelines, and Infrastructure as Code (Terraform, Bicep, other).
- Experience with scripting and automation using PowerShell or Python.
- Experience with network monitoring and management tools, such as Datadog, NinjaOne RMM, or Nagios.
- Experience with database server administration (Azure SQL Services, SQL Server, etc.)
- Strong problem-solving and analytical skills.
- Excellent communication and collaboration abilities.
- Azure Engineer or Administrator certifications are a plus
- Experience with NIST Cybersecurity framework is a plus

About Copic

Copic's mission is to improve medicine in the communities we serve. We strive to be the premier diversified service organization providing professional liability insurance and other needs of the health care community through advocacy, innovation, and the commitment and dedication of our employees.

We offer competitive wages, a comprehensive and highly sought-after benefits package including health, dental, vision, life insurance, long term disability, employee assistance program, 401(k) plan, pension, short term disability, paid time off and holidays, and a great work environment with fun, friendly people who truly enjoy their work. Hiring range for this position is \$96,480/annually to \$120,600/annually.