



# Patient Safety & Risk Management Conference

APRIL  
27-28  
2026

OMNI INTERLOCKEN • BROOMFIELD, CO

## Schedule & Agenda

### Monday, April 27, 2026 (Mountain Time)

7:30–9:00am	Registration & Breakfast
9:00–9:15am	<b>Welcome &amp; Opening</b> Gerald Zarlengo, MD; Copic Chairman/CEO *Interlocken Ballroom (General Session)
9:15–10:15am	<b>Keynote Speaker – Relationships: The Real Risk Mitigator</b> Michelle Lucero, JD; Executive Leader
10:15–10:30am	BREAK
10:30–11:30am	<b>On the Line: New Cases and Perspectives from the Risk Management Hotline</b> Eric Zacharias, MD; Copic & Jordan Warchol, MD; University of Nebraska Medical Center
11:30–12:30pm	Lunch & Networking
12:30–1:30pm	<b>The Double-Edged Scalpel – Exploring AI's Impact (Part II)</b> David Whitling, MD; Boulder Community Hospital
1:30–2:30pm	<b>How we Reduce Risk and Improve Patient Safety</b> (Colorado Physician Health Program) Sarah Early, PsyD; CPHP Executive Director
2:30–2:45pm	BREAK
2:45–3:45pm	<b>Leading Without Authority – Understanding Psychological Size &amp; Safety</b> Mark Earnest, MD, PhD; University of Colorado
3:45–4:45pm	<b>Medical Record Errors and Other Common Sources of Lawsuits</b> Matt Groves, JD; Copic
5:30–7:00pm	Dinner & Networking

### Tuesday, April 28, 2026 (Mountain Time)

7:30–9:00am	Registration & Breakfast
9:00–10:00am	<b>The Difficult Encounter: Applying Skills AI Cannot Replace</b> *Interlocken Ballroom Brian Dwinnell, MD; University of Colorado
10:00–10:15am	BREAK
10:15–11:15am	<b>Creating Safe Spaces: Addressing Sexual Assault in the Healthcare Setting</b> Joan Porcaro, RN, BSN, MM, CPHRM, DFASHRM; Willis Towers Watson
11:15–12:30pm	Lunch & Networking
12:30–1:30pm	<b>From Chaos to Clarity: Crisis Communication Strategies for Real Situations</b> Jeremy Story; Crisis & Issues Management Practice Lead; GFM/CenterTable Heather Westermeyer, ADN, BSHM, MHA, CPHRM; Copic & Kayla Boyd, BSN, RN, MSHCT, CPHRM; Copic <ul style="list-style-type: none"><li>• Copic Claims Coverage and Reporting” Doug Mason, CCLA; Copic</li></ul>
1:30–2:30pm	<b>Information Blocking: Tackling the Careful Balance Between Providing Too Much Information and Not Providing Enough</b> Dean McConnell, JD; Copic
2:30pm	Closing – Grab & go snack provided

Join us again in 2027!

April 26th & 27th

Omni Interlocken, Broomfield, Colorado