



Patient Safety & Risk Management Conference

APRIL
27-28
2026

OMNI INTERLOCKEN • BROOMFIELD, CO

Schedule & Agenda

Monday, April 27, 2026 (Mountain Time)

7:30–9:00am	Registration & Breakfast
9:00–9:15am	Welcome & Opening Gerald Zarlengo, MD; Copic Chairman/CEO *Interlocken Ballroom (General Session)
9:15–10:15am	Keynote Speaker – Relationships: The Real Risk Mitigator Michelle Lucero, JD; Executive Leader
10:15–10:30am	BREAK
10:30–11:30am	On the Line: New Cases and Perspectives from the Risk Management Hotline Eric Zacharias, MD; Copic & Jordan Warchol, MD; University of Nebraska Medical Center
11:30–12:30pm	Lunch & Networking *Pavillion (Outdoors)
12:30–1:30pm	The Double-Edged Scalpel – Exploring AI's Impact (Part II) David Whitling, MD; Boulder Community Hospital
1:30–2:30pm	How we Reduce Risk and Improve Patient Safety (Colorado Physician Health Program) Sarah Early, PsyD; CPHP Executive Director
2:30–2:45pm	BREAK
2:45–3:45pm	Leading Without Authority – Understanding Psychological Size & Safety Mark Earnest, MD, PhD; University of Colorado
3:45–4:45pm	Medical Record Errors and Other Common Sources of Lawsuits Matt Groves, JD; Copic
5:30–7:00pm	Dinner & Networking *Pavillion (Outdoors)

Tuesday, April 28, 2026 (Mountain Time)

7:30–9:00am	Registration & Breakfast
9:00–10:00am	The Difficult Encounter: Applying Skills AI Cannot Replace *Interlocken Ballroom Brian Dwinnell, MD; University of Colorado
10:00–10:15am	BREAK
10:15–11:15am	Creating Safe Spaces: Addressing Sexual Assault in the Healthcare Setting Joan Porcaro, RN, BSN, MM, CPHRM, FASHRM; Willis Towers Watson
11:15–12:30pm	Lunch & Networking *Pavillion (Outdoors)
12:30–1:30pm	From Chaos to Clarity: Crisis Communication Strategies for Real Situations Jeremy Story; Crisis & Issues Management Practice Lead; GFM/CenterTable Heather Westermeyer, ADN, BSHM, MHA, CPHRM; Copic & Kayla Boyd, BSN, RN, MSHCT, CPHRM; Copic <ul style="list-style-type: none">• Copic Claims Coverage and Reporting” Doug Mason, CCLA; Copic
1:30–2:30pm	Information Blocking: Tackling the Careful Balance Between Providing Too Much Information and Not Providing Enough Dean McConnell, JD; Copic
2:30pm	Closing – Grab & go snack provided

Join us again in 2027!

April 26th & 27th

Omni Interlocken, Broomfield, Colorado