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# Summit Participant Information

May 1, 2026

Denver, Colorado

Ray C Bement, MA, LCSW  
Director of Behavioral Health  
Promise Healthcare



Ray Bement, MA, LCSW – Director of Behavioral Health completed his undergraduate studies at the University of Illinois Urbana-Champaign. He holds two master’s degrees: a Master of Arts in Human Effectiveness from DePaul University and a Master of Social Work from the University of Illinois Urbana-Champaign. Ray is dedicated to building strong, positive relationships with clients while staying current with the latest research and best practices in behavioral health. He joined Promise Healthcare in 2024 and currently serves as the organization’s Director of Behavioral Health.



Catrina Bubier, MD  
OB/GYN  
Director, Copic Medical Foundation



Dr. Bubier is a current practitioner with Women's Health Care Associates. She began her position there in 2004 after completing her residency at the University of Colorado Health Sciences Center. She attended the University of Texas Southwestern Medical School in Dallas, where she was selected to be a member of the prestigious Alpha Omega Alpha Honor Medical Society. She proudly completed her undergraduate at Texas A&M University, graduating Magna Cum Laude with a degree in Biomedical Sciences. Dr. Bubier is board certified by the American Board of Obstetrics and Gynecology and is an American College of Obstetrics and Gynecologists Fellow. Dr. Bubier enjoys all aspects of general obstetrics and gynecology but has a special interest in infertility and high-risk pregnancy. When not working she enjoys spending time with her family, which includes her husband of over 20 years and two teenage children. Her interests include her kids sporting events, outdoor activities and traveling whenever time allows.



Joshua Biro, PhD  
Research Scientist  
Medstar Health National Center for Human Factors  
in Healthcare

Joshua Biro, PhD, is a Research Scientist at the MedStar Health National Center for Human Factors in Healthcare. His research draws on cognitive systems engineering and human factors to examine how clinicians interact with complex systems and to design interventions that improve safety, efficiency, and care quality. His work spans technology evaluation, workflow integration, and sociotechnical analysis, including the study of artificial intelligence (AI) as one class of rapidly evolving clinical tools.

He has received the MedStar Early Investigator Grant to study generative AI in patient-provider communication and an R03 grant from the Agency for Healthcare Research and Quality to investigate the implementation of ambient digital scribes in primary care. Dr. Biro regularly presents his work to healthcare organizations nationwide and has published in prestigious journals including the *British Journal of Anaesthesia*, the *Journal of the American Medical Informatics Association*, and the *Lancet Primary Care*.

Dr. Biro earned his PhD and MS in Industrial Engineering from Clemson University and a BS in Mechanical Engineering from the University of Maryland, College Park.



## Todd Carpenter, MD

Todd Carpenter is a pediatric intensive care physician with almost 30 years of experience in academic medicine at the University of Colorado School of Medicine and the Children's Hospital Colorado, including leadership roles in both clinical programs and clinical research. He has extensive experience in building and managing high-performing teams, development of quality and safety programs, and optimization of clinical programs and workflows crossing specialties and care areas. He is an experienced grant writer and reviewer, an award-winning educator, and has published numerous original research papers, reviews, and book chapters. Todd's experience as a leader in the high-tech, high-stakes world of intensive care medicine, coupled with personal experiences as a caregiver and patient, fuel his energy for making our healthcare system smarter, safer, and more patient-centered. He is also a co-producer of *Healthcare Reframed*, a successful podcast on healthcare delivery system re-design, and he writes the *Healthcare Reframed* Substack site and newsletter. His background includes a Masters of Health Care Delivery Science (MHCDS) degree from Dartmouth College, an MD degree from Brown University, and clinical training at the University of Chicago and University of Colorado.



Kaylanne Chandler, MHA, BSN, RN, NE-BC  
Director of Care Coordination  
Children's Hospital Colorado

Kaylanne Chandler, MHA, BSN, RN, NE-BC, is a mission-driven nurse executive dedicated to advancing the quintuple aim and championing health equity for underserved populations. With 15 years of experience across community health, hospital systems, primary care, and the payer sector, she brings a deeply informed, cross-continuum perspective to improving care delivery. As Director of Care Coordination at Children's Hospital Colorado, she leads systemwide initiatives in utilization management, integrated care coordination, and clinical–revenue cycle alignment, grounded in her belief that child health is foundational to the health of our collective future.

Born and raised in Denver, she holds a double bachelor's degree in Nursing and International Studies from Baylor University and a Master of Science in Health Services Administration from Regis University and holds an Nurse Executive–Board Certified certification from the American Nurses Credentialing Center.



Sara Circelli, MA, IMH-E, PMH-C  
Hospital-to-Home Systems Change Manager  
Northwest Center

Sara Circelli, MA, IMH-E, PMH-C, is the Hospital-to-Home Systems Change Manager at Northwest Center (NWC), where she has also served as an Early Intervention Family Resources Coordinator for nearly a decade. She helped develop NWC's Hospital-to-Home team to address the "service cliff" families face after NICU discharge, ensuring a supported transition home. Sara has led trainings to build provider capacity and embed perinatal mental health supports within home and community-based supports. She is trained in Promoting First Relationships (PFR) and holds certifications in Compassionate Bereavement Care and Group Peer Support (GPS), previously facilitating groups for Postpartum Support International and beyond. Drawing on both professional and lived experience, Sara is dedicated to supporting caregiver emotional well-being alongside infant development. Her work focuses on advancing systems-level change to strengthen cross-sector collaboration and ensure families experience coordinated, relationship-centered support from hospital to home.

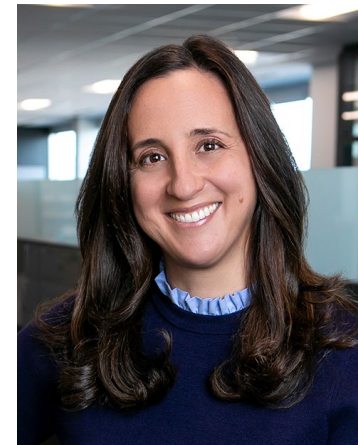


Megan Conklin, MSW  
Executive Director, Copic Medical Foundation &  
Manager, CSR, Copic

Email: [mconklin@copic.com](mailto:mconklin@copic.com)

Megan Conklin joined Copic in early 2026 as the Executive Director of the Copic Medical Foundation. She brings nearly two decades of experience at the intersection of philanthropy, nonprofit leadership, and community partnerships, advancing meaningful initiatives across health, education, and social services.

As a former Copic Medical Foundation grantee, Megan offers a unique perspective to her leadership of the Foundation's grantmaking, partnerships, and strategic priorities, working collaboratively with stakeholders to improve health outcomes nationally. She holds a bachelor's degree from Penn State University and a master's degree from the University of Maryland, Baltimore, and remains actively involved in community and nonprofit work both statewide and nationally.



Elise Cooper  
Senior Director, Provider Partnerships &  
Payment Strategy  
Colorado Access


Elise Cooper is Senior Director of Provider Partnerships and Payment Strategy at Colorado Access, Colorado's largest and oldest nonprofit Medicaid health plan. She brings nearly twelve years of experience across community access, hospital, wellness, and nonprofit settings. She is passionate about building relationships, driving meaningful change, and empowering teams to solve complex problems. Elise holds a Master's in Health Communication from Colorado State University and is based in Thornton, Colorado.



Vixen Deines, PharmD  
Pharmacy Transitions of Care Supervisor  
Children's Hospital Colorado

Vixen Deines, PharmD, serves as the Pharmacy Transitions of Care Supervisor at Children's Hospital Colorado—Colorado Springs. She has been with Children's Hospital Colorado for seven years and earned her Doctor of Pharmacy degree from the University of Kansas. With more than 20 years of experience practicing pharmacy in both inpatient and outpatient settings, Dr. Deines is deeply committed to improving patient access to care. She has led the development and oversight of the Medication Access Team in Colorado Springs for the past four years, focusing on reducing barriers and supporting continuity of care.





Fidelity Dominguez, BSN, RN, CPEN, LSSGB  
Process Improvement Lead, Clinical Effectiveness  
Children's Hospital Colorado

A nurse since 2001, she brings 18 years of emergency department experience and has spent more than 19 years at Children's Hospital Colorado. She currently serves as a Process Improvement Lead in the Clinical Effectiveness Department, leading clinical improvement initiatives across the organization to enhance quality, safety, and operational performance. As a Lean Six Sigma Green Belt, she applies structured improvement methodologies to identify opportunities, streamline workflows, and support sustainable change in complex healthcare environments. For the COPIC project, she serves as the process improvement lead supporting the design and integration of the Medication Access Technician and Family Health Navigator roles into the Transitional Care Coordinator program. She partners with clinical team members, EHR analysts, and data analysts to translate data insights and technical workflows into practical solutions that support clinical improvements and better outcomes for patients and care teams.



Stephanie Dyer, MSW, LCSW  
Owner/Therapist  
K2 Counseling Solutions, LLC

Stephanie is a Licensed Clinical Social Worker with over 15 years of experience in hospitals and community settings, dedicated to providing compassionate, person-centered care. She is deeply committed to supporting individuals as they navigate trauma, anxiety, grief, depression, and other emotional challenges, ensuring each person feels respected, and supported throughout their healing journey.



Tiffany Elliott  
Hospital-to-Home Systems Change Specialist  
Northwest Center

Tiffany Elliott, MS, CCC-SLP, CNT, IBCLC, NTMTC is the Hospital-to-Home Systems Change Specialist at Northwest Center (NWC). She brings her deep clinical experience in pediatric feeding and swallowing disorders, preterm and medically complex infants, and healthcare systems to improve and foster a supported transition from NICU to home. With over 15 years of hospital-based experience as a Speech-Language Pathologist (SLP) and International Board-Certified Lactation Consultant (IBCLC), Tiffany is passionate about a cohesive continuum of care that centers the child and family, their relationship and is embedded in the local community.

Her work spans systems change with NWC, direct clinical care at a local Children's hospital, and mentorship through her consulting business. Tiffany speaks nationally with a particular emphasis on emotional wellbeing and fostering the child-parent relationship in pediatric feeding and swallowing care. She is a graduate of the Leadership Education in Neurodevelopmental and Related Disabilities (LEND) program and recent Georgetown University Thrive Center Innovation Fellow.



Maria Espitia  
Senior Community Health Worker  
St Mary's Health Clinics

Maria Espitia is a Senior Community Health Worker at St. Mary's Health Clinics. Since joining the team in 2020, Maria has leveraged her diverse background in linguistics and case management to advocate for underserved populations. With previous experience at Magellan Health/Blue Cross Blue Shield and Canvas Health, she specializes in mental health support and community outreach. At St. Mary's, Maria is dedicated to managing chronic diseases, coordinating mental health services, and strengthening the vital connection between patients and their healthcare providers.



Susan Gehlsen, MA, BSN, RN, FACHE  
Executive Director  
St. Mary's Clinic

Susan (Sue) Gehlsen is a lifelong Minnesotan, born and raised in Duluth and now residing in the Twin Cities. She is married and the mother of six adult children, all of whom are now raising families of their own. Though Minnesota is home, Sue spent many years living in Iowa, where she completed her graduate studies at the University of Iowa—proudly earning her status as a true Hawkeye.

Sue is a registered nurse with a clinical background spanning maternal–child health, behavioral health, and public health. Throughout her career, she has held leadership and administrative positions within health systems across central and eastern Iowa as well as Minnesota. Her public health experience led her to St. Mary's Health Clinics in 2018 for what began as an interim leadership role and soon evolved into a permanent position.

Sue describes her work at St. Mary's as the ideal culmination of her professional journey—a place where her experience in clinical care, public health, and leadership comes together in a setting that prioritizes personal connection, collaboration, and a deep respect for every patient's voice and presence.



Lisa Gerwe, MSN, RN  
Director of Ambulatory Care Management  
St. Elizabeth Physicians

Lisa Gerwe, MSN, is a healthcare leader with more than two decades of experience advancing quality improvement, process optimization, and organizational change across a wide range of care environments. She currently serves as Director of Ambulatory Care Management at St. Elizabeth Physicians, where she oversees strategic initiatives that strengthen care coordination, elevate patient outcomes, and enhance system performance.

Throughout her career, Lisa has held impactful roles across acute care, primary care, community behavioral health, and managed care. Her professional background includes program management at NorthKey Community Care and clinical operations leadership at Humana, where she championed innovation, operational excellence, and patient-centered models of care.

Lisa holds a Master of Science in Nursing from Northern Kentucky University. She is recognized for her ability to lead teams through complexity, design sustainable solutions, and drive measurable improvements across clinical and operational domains.



Kori Hall  
Chief Strategy Officer  
City Care

Kori Hall is the Chief Strategy Officer at City Care. She has a background in social work and community advocacy and specializes in services for marginalized communities. Her main focuses are community development in Oklahoma City and providing wraparound services for individuals experiencing chronic homelessness.

Kori currently serves as the Board Chair for Restore OKC, an asset-based community development non-profit, and on the City of OKC's MAPS 4 Communities Subcommittee, which oversees investments into housing and community services. She also sits on the City of Oklahoma City's Advisory group for Affordable Housing. She is a public speaker who uses creative arts and storytelling to advocate for local issues.

Kori has lived in Oklahoma for over a decade and is glad to have planted roots here. She hopes to equip community members with the tools they need to bring change to their cities, one neighborhood at a time.



Romana Hasnain-Wynia, PhD  
Professor of Medicine, University of Colorado School  
of Medicine

Dr. Romana Hasnain-Wynia most recently served as the Chief of Academic Affairs and Public Health and Chief Research Officer at Denver Health. She is professor of medicine at the University of Colorado School of Medicine. She mentors junior and mid-career investigators at Denver Health and the University of Colorado, Anschutz Medical Campus and co-directs the HRSA funded post-doctoral training fellowship in Health Services and Outcomes Research in primary care. Her research activities emphasize generating and using real world evidence in Learning Health Systems. She serves on several national advisory panels and is on the editorial boards of the journals *Health Affairs* and *Health Services Research*.



Morgan Hoffman  
Family Health Navigator  
Children's Hospital Colorado



Morgan Hoffman, Family Health Navigator with the Transitional Care Coordination team at Children's Hospital Colorado, has helped to shape the new program to better address Social Determinants of Health. By addressing these needs, Morgan helps families overcome barriers to care to support best patient outcomes.



Daniel Hyman, MD, MMM  
Adjunct Professor, Pediatrics, Perelman School of  
Medicine  
University of Pennsylvania

Daniel Hyman is a pediatrician and executive leader in hospital quality improvement and safety, with over twenty years in senior leadership roles including Chief Medical and Safety Officer at Children's Hospital Colorado and Chief Safety and Quality Officer at Children's Hospital of Philadelphia (CHOP). He is currently an Adjunct Professor of Pediatrics at the Perelman School of Medicine at Penn, where he directs a Master's level course on Leadership of Quality and Safety in Healthcare Systems.

Dr. Hyman is also a Senior Faculty member of the Institute for Healthcare Improvement, focusing on their safety improvement portfolio. He held national leadership roles for Children's Hospitals' Solutions for Patient Safety Network and the Children's Hospital Association, and co-founded and co-directed the Academic Pediatric Association (APA) Quality and Safety Improvement Scholars Program. Dr. Hyman received his M.D. from the Albert Einstein College of Medicine and a Master's Degree in Medical Management (MMM) from Tulane University.



**Darcel Jackson CPXP, LSSBG**  
**Manager of Patient and Family Centered Care**  
**Children's National Medical Center (Pharm-PATHS)**



Darcel Jackson is a healthcare leader, caregiver advocate, and research partner advancing patient- and family-centered care through collaboration, lived experience, and systems improvement. She serves as the Manager of Patient and Family Centered Care at Children's National Hospital, where she works across clinical, operational, and executive teams to ensure that the perspectives of patients and families meaningfully inform care delivery, organizational culture, and improvement initiatives.

Darcel brings more than 18 years of lived caregiving experience to her work, including navigating complex care systems as the mother of her late daughter, Anniyah, who lived with complex medical needs. This experience informs her role as a parent partner in research, where she helps ensure that study design, implementation, and interpretation reflect the realities families face when managing complex care at home and in healthcare settings.

As a member of the research team for the BEAR-Rx PATHS feasibility study, Darcel contributes the family perspective across all phases of the research. She conducts one-on-one caregiver interviews and supports focus group facilitation, helping to capture and interpret authentic family experiences and ensure the study reflects the real-world challenges families face when managing complex medication regimens after hospital discharge.



Melissa Krava  
Associate Professor and Program Director  
North Dakota State College of Science

Melissa Krava, Associate Professor and Program Director, is an educator and academic leader based at North Dakota State College of Science in Wahpeton, North Dakota. She is dedicated to student success, curriculum development, and advancing academic programs through collaborative leadership and innovative teaching practices.



Anna Kuelker, RN, BSN  
Transitional Care Coordinator  
Children's Hospital Colorado

Anna Kuelker, RN, BSN, is a Transitional Care Coordinator at Children's Hospital Colorado with 14 years of nursing experience in pediatric critical care and home health. Her work in home health gave her deep insight into the barriers complex patients face after hospital discharge. In her current role, Anna focuses on ensuring smooth care transitions and strengthening the discharge process to reduce gaps and support safer, more coordinated patient outcomes.



Bethany Lowndes  
Scientific Director Innovative Design Unit  
University of Nebraska Medical Center

Bethany R. Lowndes is an Associate Professor at the University of Nebraska Medical Center in the Department of Neurological Sciences and the Scientific Director of the Innovation Design Unit. She obtained her BS in Biological Systems Engineering and Ph.D. in Engineering. Additionally, Dr. Lowndes received her masters in public health for public practice and completed her post-doctoral fellowship at Mayo Clinic in the Center for the Science of Health Care Delivery with a research emphasis on human factors and ergonomics applications for improve surgical safety and effectiveness. Her research interests include the applications of human factors and ergonomics principles to advance health and safety of patients and clinicians. As a team scientist, she has led and collaborated on projects funded through NIOSH, AHRQ, NIH, and industry. Dr. Lowndes leads participatory design and user-engaged research to improve the interactions between healthcare providers, patients, caregivers, technology and the environment in order to advance health across different levels of care.



Samantha Magill BA,NRP,CCP  
Director of Mobile Integrated Health Services  
Greater Regional Health

Sam Magill, BA, NRP, CCP, is a critical care paramedic and Director of Mobile Integrated Health (MIH) Services at Greater Regional Health in Creston, Iowa. With nearly a decade of experience spanning 911 response, in-hospital paramedicine, rural EMS, and community paramedicine, Sam brings a systems-level perspective to care delivery beyond traditional emergency response.

At Greater Regional Health, Sam designed and launched a hospital-based MIH program that has since evolved into a dedicated department focused on bridging care gaps for high-risk and high-utilizing patients. Her work emphasizes in-home follow-up, chronic disease management, and care coordination, with the goal of reducing avoidable emergency department utilization, improving patient outcomes, and more fully integrating EMS into the continuum of care—particularly in rural and critical access settings.

Beyond her local role, Sam contributes to state-level efforts to advance pre-hospital care and strengthen the role of paramedicine across Iowa. She is a frequent speaker and advocate for reimagining paramedicine within modern healthcare systems, with particular focus on healthcare access, system fragmentation, and innovative workforce models. Her work balances practical program design with data-driven evaluation while keeping the human side of care at the center of every initiative.



Sophia Meharena, DO, FAAP, Board Chair, Copic Medical Foundation, Pediatrician & Director of Clinical Outcomes, Every Child Pediatrics

Email: [smeharena@everychildpediatrics.org](mailto:smeharena@everychildpediatrics.org)

Sophia Meharena is a primary care pediatrician at Every Child Pediatrics in Aurora, Colorado where she lives out her work dream serving diverse patients and families with limited resources in an integrated healthcare setting. Her passions include patient and family empowerment and education, healthy living and lifestyles, access to care and pipeline and mentorship work.

A recognized leader, Sophia has sat on a variety of boards and is currently the chairperson of the COPIC Medical Foundation Board of Directors. She is also the founder of the Indian Ridge Learning Community - a parent lead school-based effort to provide family centered community building workshops around Social and Emotional Health and Development. Born in Texas to Immigrant parents from Ethiopia and Eritrea, Sophia lived all over the US and traveled the world before settling in Colorado with her life partner and soul mate. They are the proud parents of 3 amazing children who keep them smiling and busy. She is happiest when she is exploring with her family, doing service & helping others, playing games & building community, or just hanging out listening to music & making (and eating) good food.



Meghan Mendick  
Senior Healthcare Data Scientist  
Nebraska Medicine, Innovation Design Unit

She holds a Bachelor of Science in Biotechnology from the University of Nebraska Omaha, where she developed a strong foundation in biological sciences and laboratory techniques. This was further enriched by a Master of Science in Cancer Research at the University of Nebraska Omaha, where she honed her skills in experimental design, data analysis, and scientific research. Recognizing the importance of integrating business acumen with scientific expertise, she pursued an MBA from the University of Omaha, which equipped her with strategic thinking, financial analysis, and management skills. This unique combination of qualifications has enabled her to excel in various roles, including Analytics Senior Developer, Informatics Project Manager, and Applications Senior Analyst. Currently, as a Senior Healthcare Data Scientist, she leverages advanced analytical techniques and data visualization to extract actionable insights from complex datasets. Through collaboration with cross-functional teams to develop innovative solutions that drive data-driven decision-making and improve patient outcomes, she is committed to continuous learning and staying at the forefront of technological advancements in data science and healthcare.



Kavita Parikh, MD MSHS  
Medical Director Quality and Safety Research  
Children's National Hospital

Dr. Kavita Parikh MD MSHS is a board-certified Pediatric Hospital Medicine (PHM) attending at Children's National Hospital (CNH) in Washington DC. She was promoted to Professor of Pediatrics with Tenure at The George Washington University School of Medicine and Health Sciences in 2024 and was honored with an endowed chair as the Wendy Goldberg Professor of Translational Research in Child Health and Community Partnerships in 2025. Dr. Parikh serves as the Research Director of the Division of Hospital Medicine and Medical Director of Quality & Safety Research at CNH. Dr. Parikh completed undergraduate training at Brown University, received her medical degree from Cornell Medical College, and then completed her residency at the Children's Hospital of Philadelphia. She completed her Pediatric Hospital Medicine fellowship at Children's National Hospital and joined faculty at Children's National Hospital in 2008. Dr. Parikh serves in several national leadership roles, including national research networks and advisory boards. Dr. Parikh is dedicated to mentorship of trainees and junior faculty – both locally and nationally – and has been recognized by mentorship awards at Children's National as well as national awards in research and quality & safety. Dr. Parikh completed fellowship in the Executive Leadership in Academic Medicine (ELAM) program (2024-2025) and recently accepted to the Academic Pediatric Society (APS) in 2025.



Jimmy Ramsey  
TOC Navigator  
Stigler Health & Wellness Center, Inc

Jimmy Ramsey is a highly experienced healthcare and emergency services professional with over 25 years of dedicated service across prehospital medicine, clinical care, and the fire service. He has been with Stigler Health & Wellness Center in Stigler, Oklahoma since November 2021, and currently serves as a Transition of Care Navigator, a role he assumed in May 2025. In this capacity, he focuses on improving patient outcomes through effective care coordination, continuity of services, and patient advocacy. His commitment to excellence has been recognized with multiple Employee of the Month awards.

Jimmy began his healthcare career in 1995 and spent 15 years with Muskogee County EMS, advancing to the level of Paramedic. During his tenure, he distinguished himself through exceptional service, including receiving formal recognition for his response to the I-40 bridge collapse. His extensive field experience continues to inform his approach to patient care and system improvement.

In addition to his healthcare career, Jimmy has devoted more than two decades to the fire service, serving in leadership roles including Lieutenant, Training Officer, Secretary, and Captain. He remains actively involved in his local department as a Secretary and Firefighter and serves as an Executive Board Member and Secretary for the Haskell County Fire and Rescue Association, contributing to the advancement and coordination of fire service efforts at the county level.



Beverly Razon  
SVP, Public Affairs  
Copic

Beverly Razon serves as the Senior Vice President of Public Affairs for Copic and has been with the company since 2009. Prior to joining COPIC, Ms. Razon worked on Capitol Hill in Washington D.C. for nearly eight years. She leads the government affairs and public outreach for Copic, engaging with business and health care organizations in an effort to identify opportunities to partner on legislative and policy initiatives, as well as statewide and community projects involving health care and patient safety. Ms. Razon holds an MBA from Regis University and bachelors of science from Doane College. She is an active member of several organizations including the Denver Metro Chamber of Commerce, the Colorado Competitive Council, and Colorado Association of Commerce and Industry.



Melonie Richardson, MSN, APRN-FPA, FNP-BC  
Chief Medical Officer  
Promise Healthcare



Melonie Richardson, MSN, APRN-FPA, FNP-BC graduated from the University of Illinois Urbana-Champaign and has worked in healthcare since 1994. She has practiced as a nurse practitioner in family medicine since 2003, providing care to patients of all ages. Melonie currently serves patients at Promise Healthcare in Champaign, Illinois, where she has been part of the organization since 2019. She has served as Chief Medical Officer for the past two years, helping lead clinical operations and advancing patient-centered care across the organization.



**Bobbi Six**  
Senior Director of Medical Respite  
City Care

Bobbi obtained a Bachelor of Science degree from Southwestern Oklahoma State University where she had a major in exercise science and a minor in health care administration. After obtaining her degree she spent time working as a health and wellness coach until she decided to obtain her nursing degree from the University of Oklahoma. Once she completed OU's nursing program, she worked in OU Health's Admissions Pending Unit, where she had the opportunity to cross train in the emergency department and ICU.

After gaining experience at the bedside, she decided to step into public health and transitioned to a position at the Oklahoma State Department of Health, where she worked to improve the health outcomes of unhoused Oklahomans across the state. While at OSDH, she obtained her graduate degree in public health from Oklahoma State University. Bobbi now serves as the Senior Director of Medical Respite for City Care, where she continues to advocate for unhoused Oklahoman's and steps that can be taken to create better health outcomes.



Deb Smith

Associate Dean of Allied Health and Nursing  
North Dakota State College of Science Foundation



Deb Smith serves as the Associate Dean of Allied Health and Nursing, providing strategic direction and academic leadership for nursing and allied health programs at NDSCS. She oversees program quality, faculty support, and student success initiatives, ensuring strong, workforce ready healthcare education. She brings extensive experience in nursing education, curriculum development, accreditation and faculty mentorship.



Shelly Waggoner  
SVP, Human Resources  
Copic

Shelly leads Copic's Human Resources (HR) department and oversees initiatives such as HR training, consultation, and support for Copic insureds. She has more than 25 years of experience, serving as VP of Human Resources for the Medical Group Management Association (MGMA) prior to Copic. Shelly holds a master's degree in Organization Leadership and Human Resources Management from Regis University and received her certification as a Certified Employee Benefit Specialist from the International Foundation of Employee Benefits Plans and the Wharton School of the University of Pennsylvania. She is SHRM-SCP certified from the Society for Human Resources Management. Shelly sits on Copic's Operational Council.



David Whiting, MD  
Chief Medical Informatics Officer  
Boulder Community Health

Dr. Whiting is a practicing Emergency Physician in Boulder, Colorado. He has been the Chief Medical Informatics Officer at Boulder Community Health since 2014. Originally from Miami, Florida, he trained at Amherst College, Mount Sinai School of Medicine and completed residency at Denver Health. He is board certified in both Emergency Medicine and Clinical Informatics.



**Mandy Young, BS, RRT**  
**Manager of Care Coordination, Community**  
**Paramedicine Project Coordinator**  
**St. Elizabeth Physicians**

Mandy Young is a Registered Respiratory Therapist with 16 years of clinical experience and over 8 years in healthcare leadership. She oversees a multidisciplinary team of Respiratory Therapists, a Registered Dietitian, an LPN, and Referral Coordinators, all working in partnership with Care Management and the broader St. Elizabeth Healthcare system to deliver holistic, team-based patient care.

During her eight years in leadership, Mandy has led several innovative initiatives that have strengthened access, improved patient outcomes, and expanded clinical practice across the region. She developed and implemented a non-emergent medical transportation assistance program that significantly improves access to care for vulnerable patients. She also spearheaded a first-of-its-kind Community Paramedicine pilot in collaboration with two Northern Kentucky Fire/EMS departments, demonstrating early and meaningful improvements in healthcare utilization. Additionally, Mandy designed and launched an Ambulatory Respiratory Care Protocol—the first of its kind in both Kentucky and Indiana—empowering respiratory therapists to consistently practice at the top of their licensure.

Mandy is passionate about building collaborative care models, reducing barriers to care, and creating sustainable programs that meaningfully impact patient health and experience.

